



CUSTOMS CLEARANCE - STANDARD OPERATING PROCEDURES

Manifest Submission

For External users					
Purpose	To submit and register, in ASYCUDA, the manifests under their responsibility, as well as the validation of the first level and subsequent level bills, under their responsibility.				
	To ensure the accuracy and timely submission of the cargo information, thereby assuring the subsequent collection of the revenue due and conformation of all clearance requirements, in accordance with the relevant laws and regulations.				
	To ensure the accountability of all manifested and consolidated goods.				
Scope	This procedure applies to Shipping/Airline Agents (Carriers) and Freight Forwarders in the submission and registration of manifests, and corresponding bills, and the submission of consolidated bills.				
Location	Port Vila Luganville				
Process Owner	Manager Customs Border Manager North				
Legislation	Customs Act, Sections 26-27, 32, 102-106 Customs Regulations, 10, 34-35				
Flowcharts	Manifest Process Manifest Amendment Process				
Minimum Documents Required	Manifests Consolidated Bills House Bills Outturn Reports				

Procedure	Person	Carriers,	Section	Customs Border, Santo Customs		
	Responsible	Freight Forwarders	Responsible	Santo Customs		
	1. Carrier captures and submits General Segment (GS) of					
	manifest * 2. Carrier uploads first level bills including master bills ** 3. Carrier/Freight Forwarders uploads consolidated bills that town against the master bill ***					
	 Freight Forwarders should advise Carriers or high-level Freight Forwarders of any short shipments. The Carrier or higher-level Freight Forwarder should amend the details of the master bill concerned to be in-line with the outturn report of the Freight Forwarder requesting the amendment. See SOP of "Consolidated Cargo transfer" for more details of this process. Carrier registers the manifest. 					
	Lower-level Freight Forwarders validate each of their consolidated bills.					
	7. Carrier/l amendn	s, supported	est for manifest by evidence and			
	reasons for the amendment. 8. Carrier/Freight Forward should inform Customs of any short landed or excess consignments based on Outturn Reports. * Uploading of manifest GS can be done after the uploading of first level bills as well as bills of subsequent levels. Bills that are uploaded prior to the submission of the manifest GS are often referred to as orphan bills. They will be attached to the manifest as well as corresponding master bills once the manifest GS is stored or when the master bills are validated. ** At this point, the Carrier can register the manifest if they are satisfied with the loaded cargo, especially if there's no short shipment. *** There could be multiple levels of consolidated bills owned by lower-level freight forwarders. These bills can also be uploaded and linked to the corresponding master bill at the higher level. Note: SADs can be processed against validated bills or whenever a manifest has been registered.					
Monitoring	Person	Customs	Section	Customs		
	Responsible	Manifest Officer.	Responsible	Border, Santo Customs.		
	Customs will monitor timely submission of Manifests and Bills.					
	2. Customs Officer responsible will run system reports on all u					
	cleared cargo and will take necessary action. 3. Customs will gather information for the purpose of intelligence and risk management.					
Corrective Actions	Customs will make amendments accordingly after consultat with the entity concerned. Customs may take action against the Carrier or Frei					
	3. If any consign	ler for frequent error discrepancies are ment or of the Custo cessary action accor	found during oms Controlled	Area, Customs will		

VERIFICATION AND RECORD KEEPING

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Date Endorsed : 3rd Nov 2016 By: CRMC

Date Authorized: 4th Nov 2016 **By**: Chairman CRMC

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